



Information for our clients

Dear Client!

Before we start our cooperation, we would like to give you some information. This is based on the legal Status of psychotherapy in Austria and on international standards.

GENERAL INFORMATION:

Everything you say and do here, falls under the very strict rule of confidentiality by the Austrian law for psychotherapy. This confidentiality is also in effect towards doctors, official authorities and your relatives, unless you give other permissions.

You are entitled to a thorough clarification of the problem that bring you to our office. If it seems necessary to consult other health experts, we are obliged to recommend this to you.

We are only allowed to offer you treatment with your voluntary consent.

You are entitled to freely choose your psychotherapist.

You are entitled to receive information regarding the form and duration of therapy as well as the planned frequency of sessions.

Psychotherapist are legally obliged to document general information about their sessions (i.e. start and end of the therapy, recommendations about consulting other health professionals). You have the right to take a look at them.

CANCELATIONS

Agreed appointments have to be payed unless you cancel at least 48 hours in advance via phone message, SMS or email.

Vacations or leave of absences, etc. will be declared by either side as early as possible. Due to teaching or participation at conferences on our part it might be necessary to find a replacement for a regular session.

PUNCTUALITY

We ask you to arrive on time. Late arrival will lead to less time in your session.

Since we cannot offer a proper waiting zone, we will not be able to open the door earlier than 5 minutes before your session starts.

DATA PROCESSING

Your personal data, which you fill out on the Client-Form, will only be computerized to prepare invoices or the claim form for a partial refund of the insurance company.

Please let us know, if you don't want us to contact you via email or SMS for cancellations, new appointments, invoices or other important information.



PAYMENT

You will receive proof of payment (invoice or receipt)

Regular Sessions: bank transfer (end of month)

Irregular sessions: after each session
(cash, card or banktransfer)

Therapy/Counseling

Session with 1 therapist

First session (up to 60 Min.):	€ 100.-
Single Session (50 Min.)	€ 120.- bis 150.-
Double Session (2 x 45 Min.)	€ 220.- bis 300.-
Couple/Family (90 Min.)	€ 220.- bis € 300.-
Training Therapy (Fachspezifikums) (50Min).	€ 100,-

Session with 2 therapists

Double Session (90 Min) from € 300.-

In the case of a specific indication and diagnosis (ICD 10 manual), a partial refund via most Austria insurance companies is possible. You will need a family physician's or specialists written confirmation before our second session, a claim form and the invoice to file the partial refund (there is more information on this on our website)

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Supervision/Coaching

Single Session (50 Min.) € 130,- bis 250.-
Double (2 x 45 Min.) € 240,- bis 500.-

Training Supervision
(Fachspezifikum)s (50Min) € 100,-

If we work longer, I will charge per 1/2 session
There's no VAT for Psychotherapy or
Coaching.

Remote Coaching via phone, video-chat
upon special agreement

Please feel free to ask, if you need further
information.

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